

Identify examples of attending and active listening

Name

Date

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If you need further assistance, see the [Help & FAQs on pdfs](#).

Instructions

1. Read [Handout 3.1: Communication Strategies to Build Collaboration](#). Now watch [Video 3.3: Conversation with examples of attending and active listening](#), to see examples of attending and active listening.
2. Download and print [Handout 3.2: Communication Strategies Observation Checklist](#). Watch [Video 3.3: Conversation with examples of attending and active listening](#), again and **focus on the communication strategies of the teacher (Andi)**. Identify the examples of attending and active listening you observed in the video using [Handout 3.2](#) and follow the directions to record your responses.
3. View [Handout 3.3: Communication Strategies Observation Checklist – Answer Key](#). Compare your responses with the responses on the answer key.
4. If your responses differ significantly (by more than 2 check marks) from those on the answer key, watch the video clip again to identify examples that you missed. Read the examples in [Handout 3.1](#) to help you find examples in the video clip.

[Hints](#)